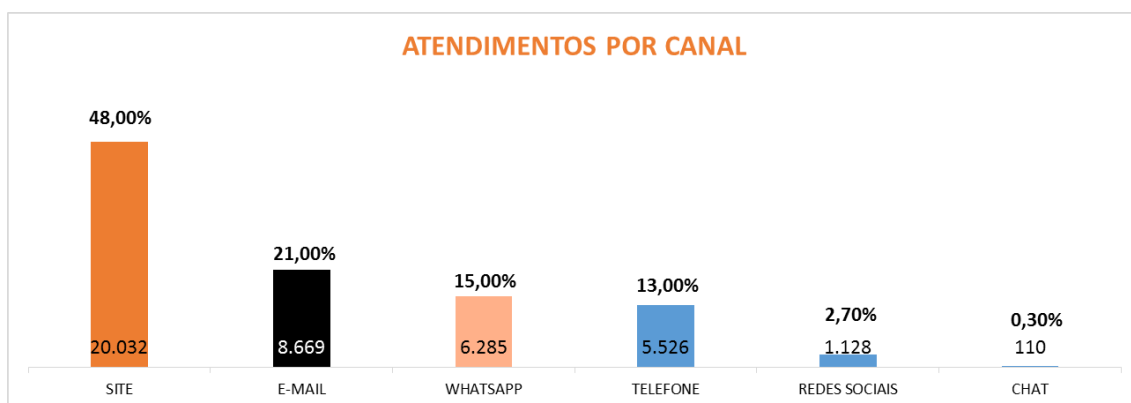
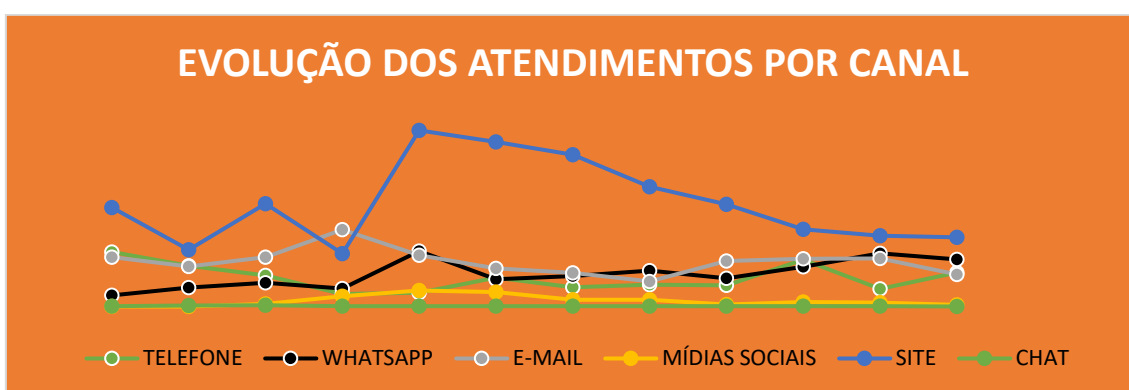




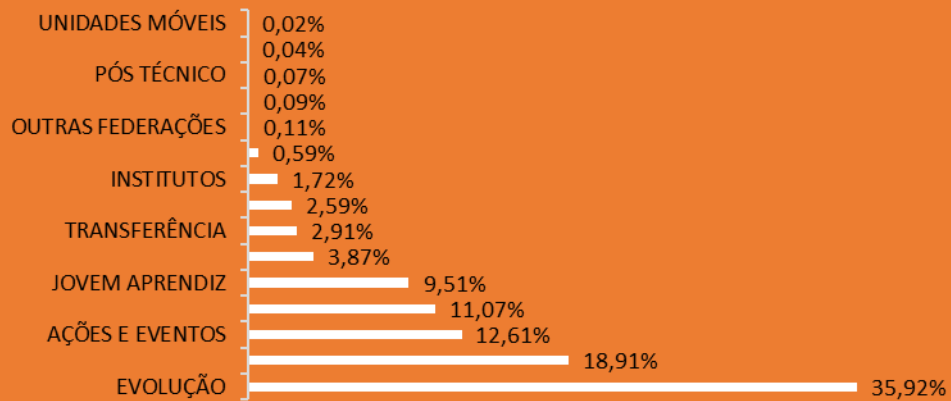
DEMONSTRATIVO CONSOLIDADO DE RESULTADOS DO SAC SENAI/RS

- EXERCÍCIO 2020 -

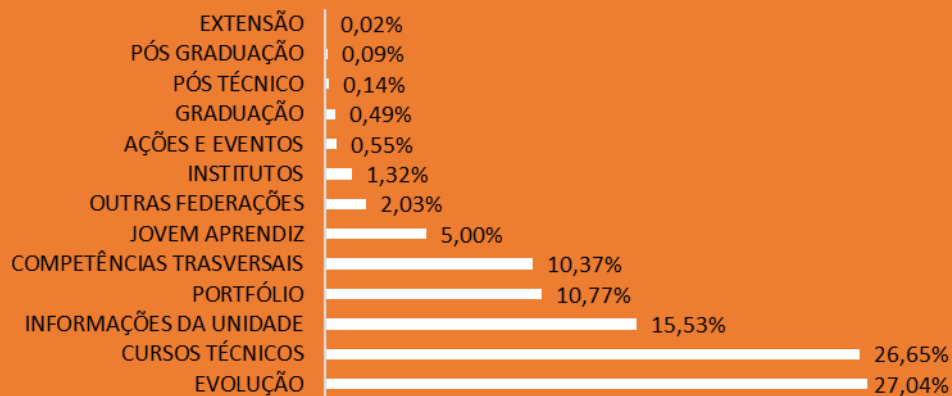
Em 2020, o SAC SENAI/RS realizou 41.750 atendimentos, conforme dados abaixo:



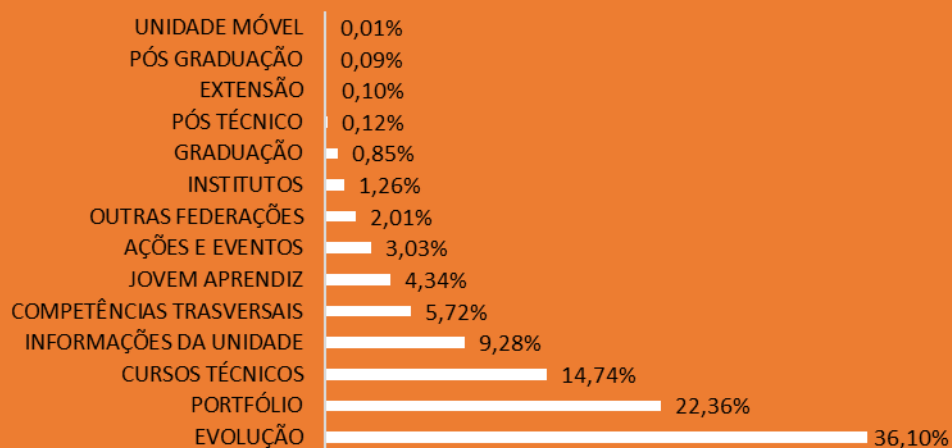
TELEFONE - ATENDIMENTOS POR ASSUNTO



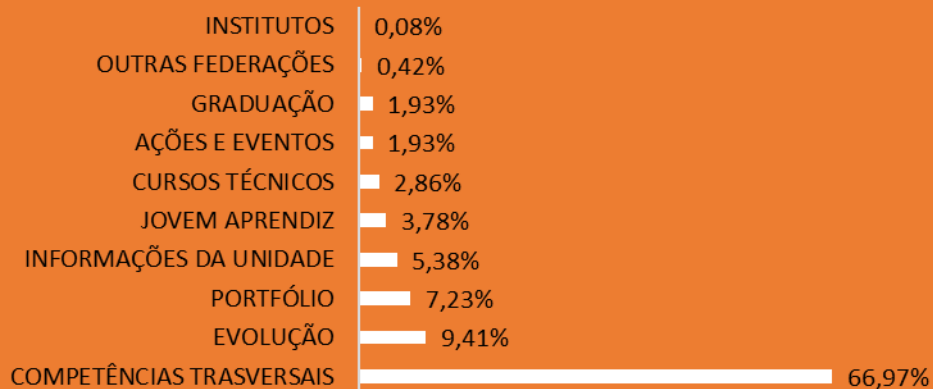
WHATSAPP - ATENDIMENTOS POR ASSUNTO



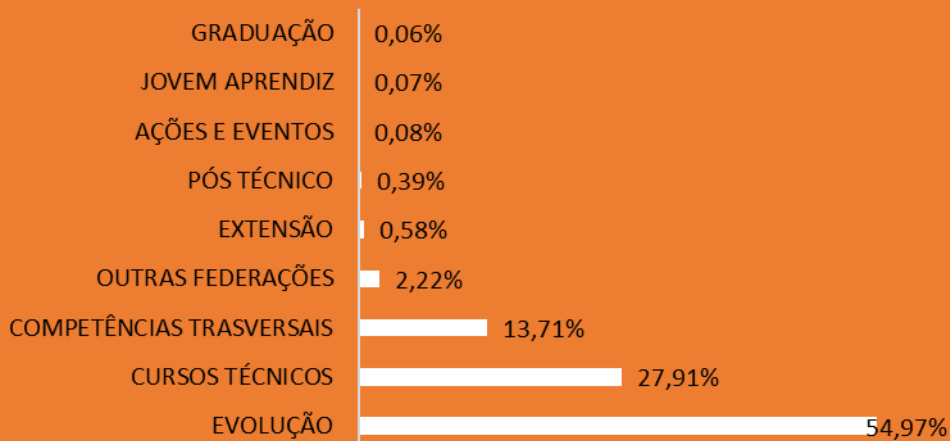
E-MAIL - ATENDIMENTOS POR ASSUNTO



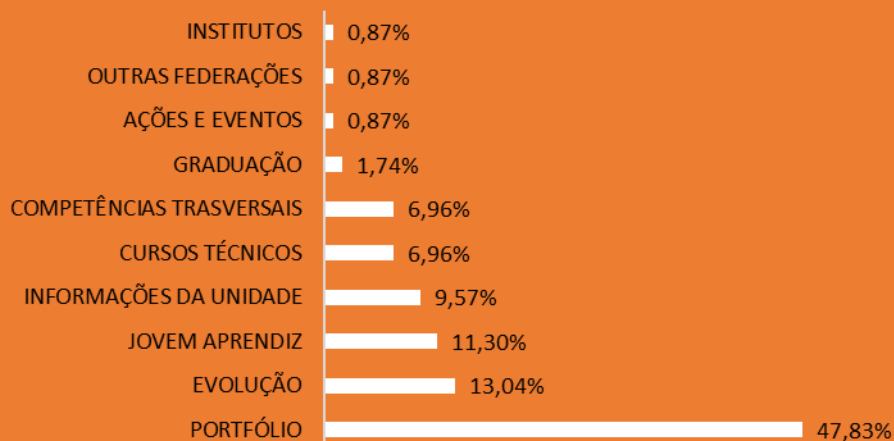
REDES SOCIAIS - ATENDIMENTOS POR ASSUNTO



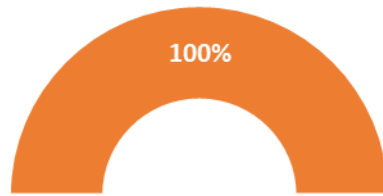
SITE - ATENDIMENTOS POR ASSUNTO



CHAT - ATENDIMENTOS POR ASSUNTO



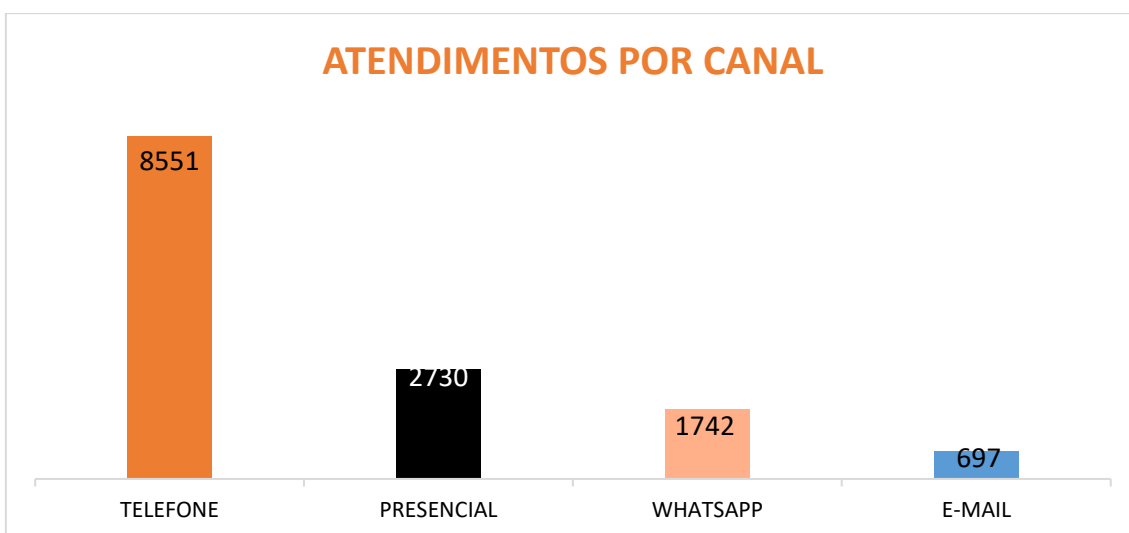
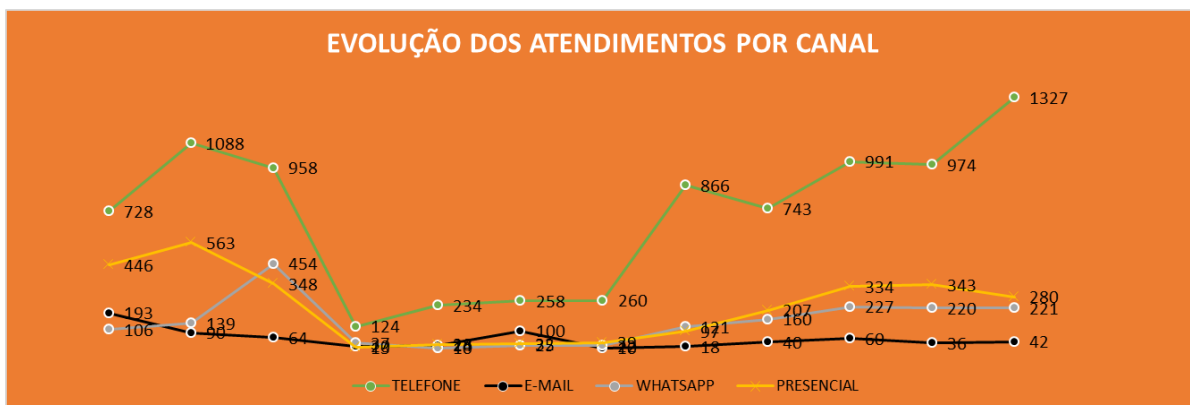
ATENDIMENTOS DENTRO E FORA DO PRAZO



■ DENTRO DO PRAZO ■ FORA DO PRAZO

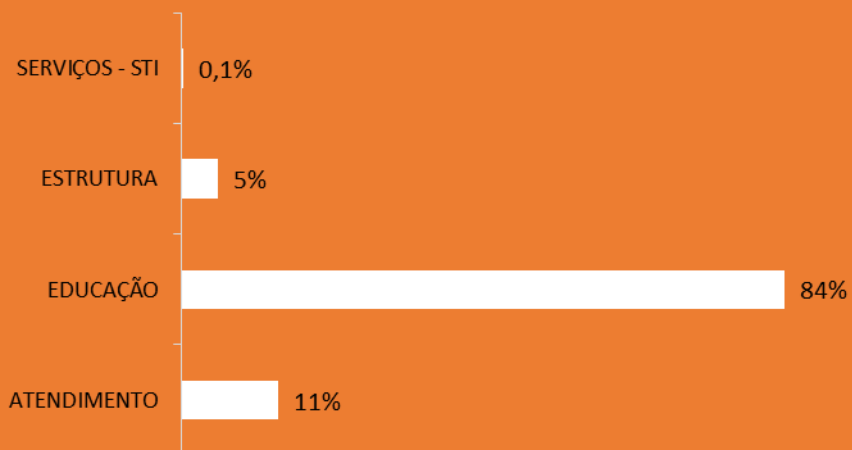


Em 2020, o SENAI/RS em suas unidades operacionais realizou 13.720 atendimentos, conforme dados abaixo:

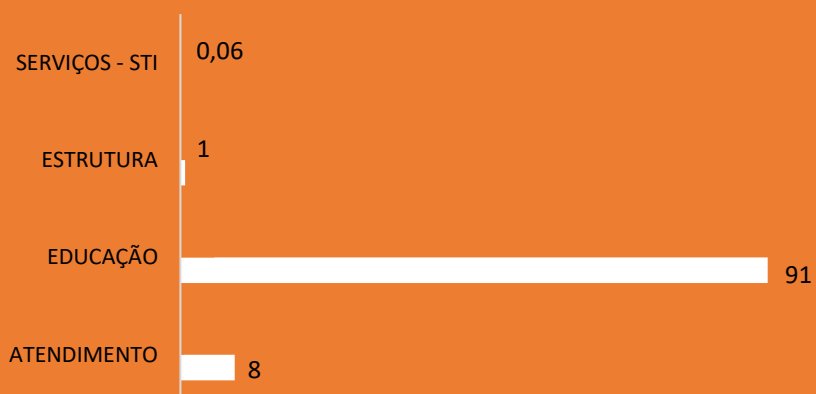




TELEFONE - ATENDIMENTOS POR ASSUNTO

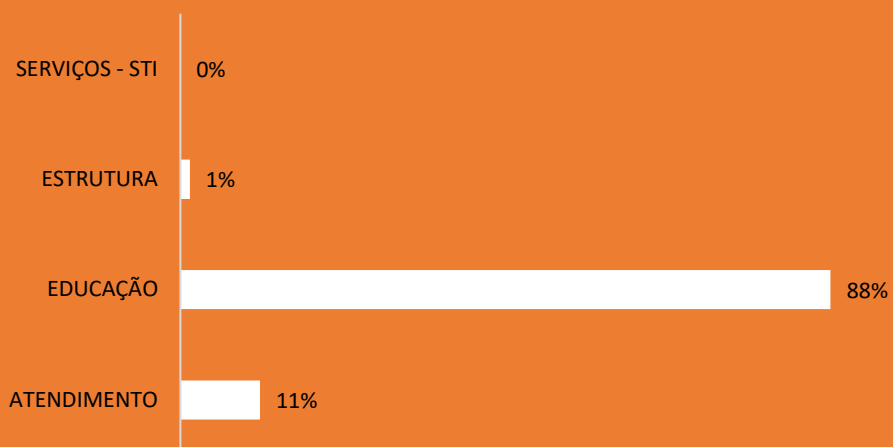


WHATSAPP - ATENDIMENTOS POR ASSUNTO

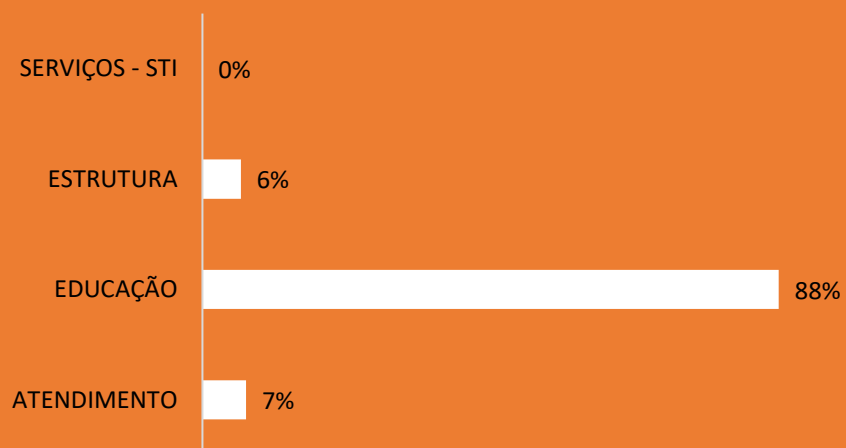




E-MAIL - ATENDIMENTOS POR ASSUNTO

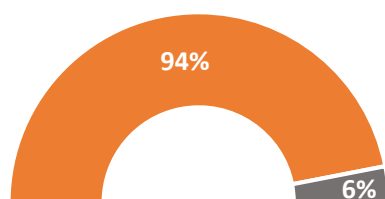


PRESENCIAL - ATENDIMENTOS POR ASSUNTO





ATENDIMENTOS DENTRO E FORA DO PRAZO



■ DENTRO DO PRAZO ■ FORA DO PRAZO

100%