

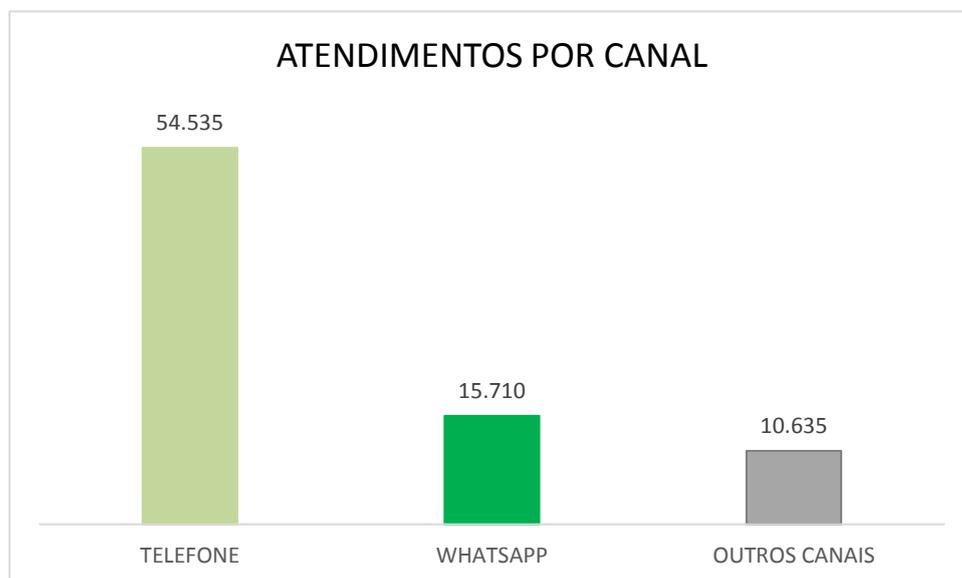
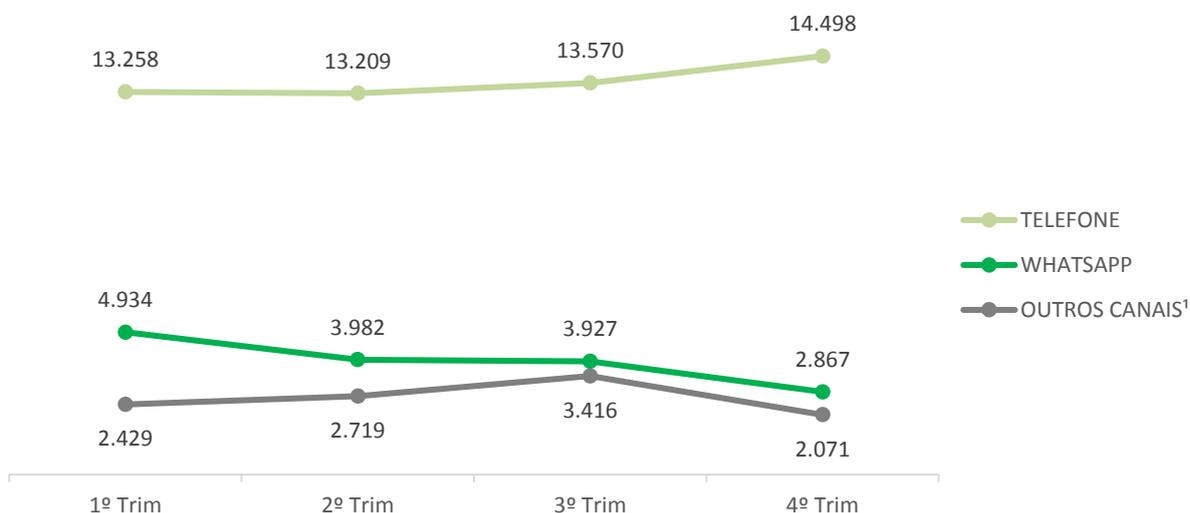


DEMONSTRATIVO CONSOLIDADO DE RESULTADOS DO SAC SESI/RS

- EXERCÍCIO 2021 -

Em 2021, o SAC SESI/RS realizou 80.880 atendimentos, conforme dados abaixo:

EVOLUÇÃO DOS ATENDIMENTOS POR CANAL

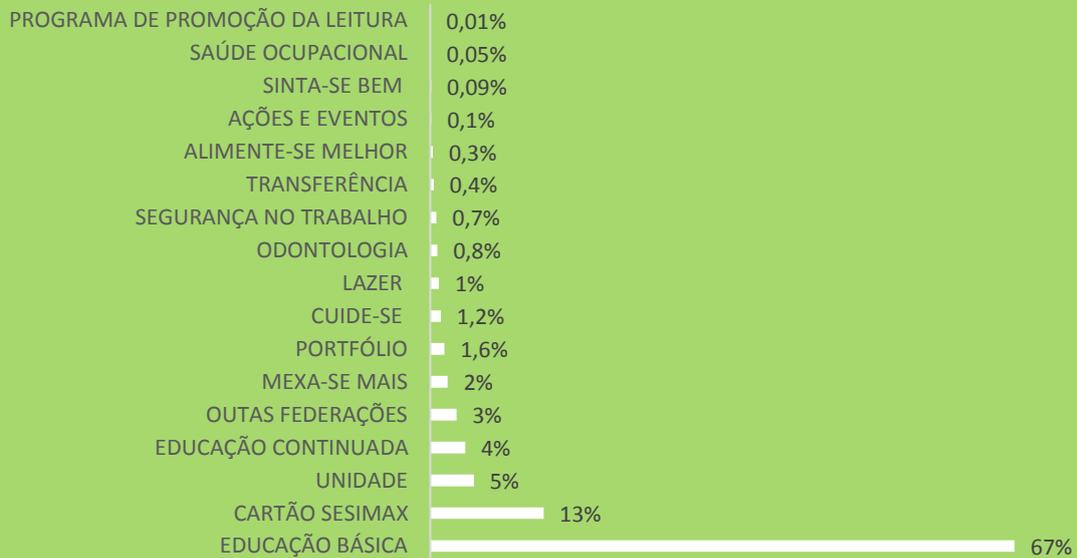


¹Outros Canais: E-mail, Redes Sociais, Site e Chat.

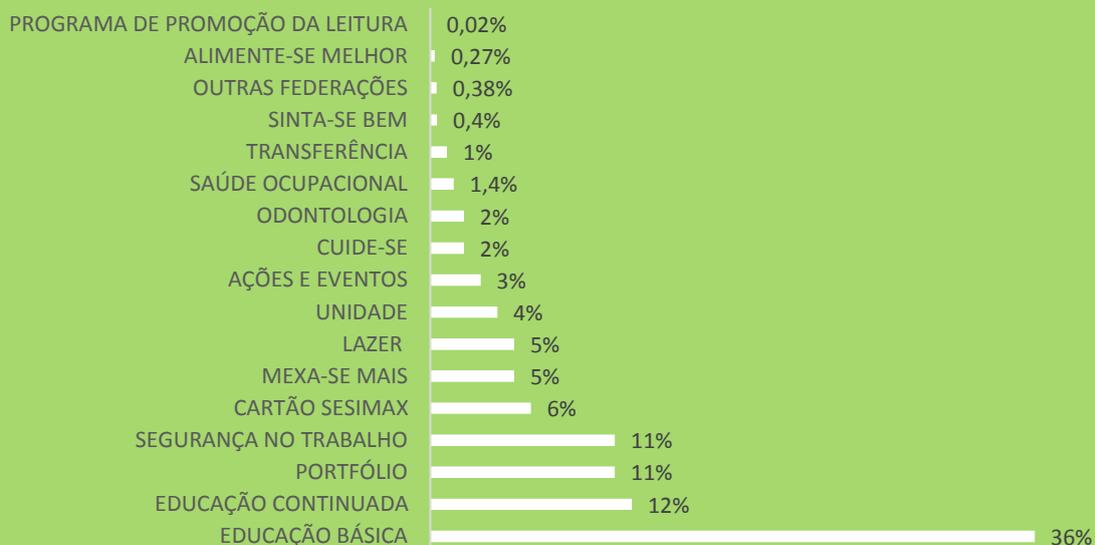
TELEFONE - ATENDIMENTOS POR ASSUNTO



WHATSAPP - ATENDIMENTOS POR ASSUNTO



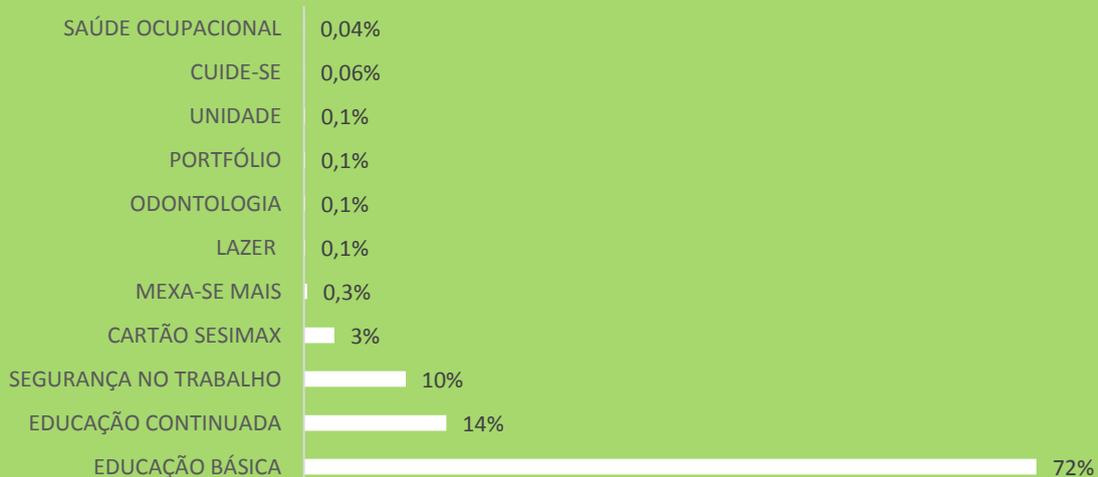
E-MAIL - ATENDIMENTOS POR ASSUNTO



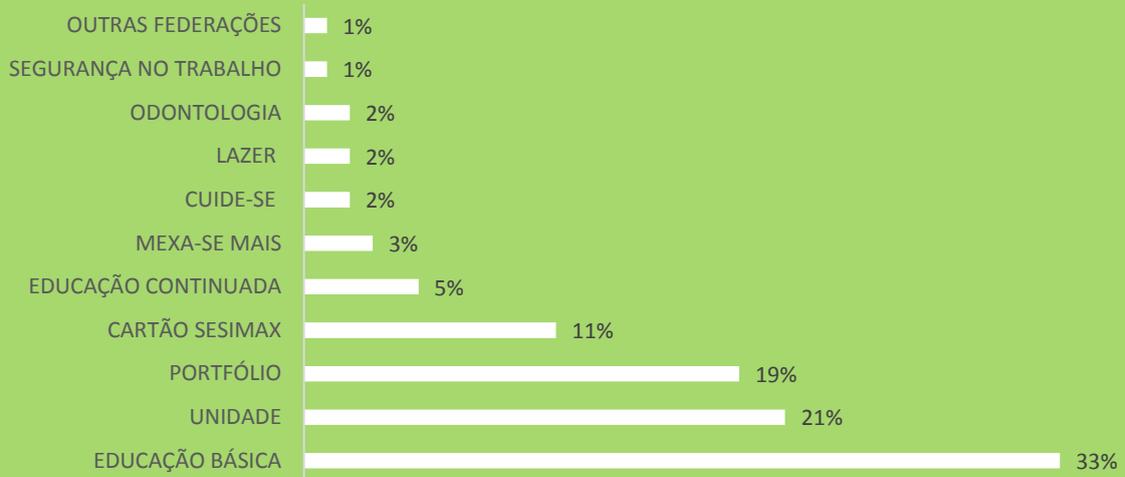
MÍDIAS SOCIAIS - ATENDIMENTOS POR ASSUNTO



SITE - ATENDIMENTOS POR ASSUNTO



CHAT - ATENDIMENTOS POR ASSUNTO



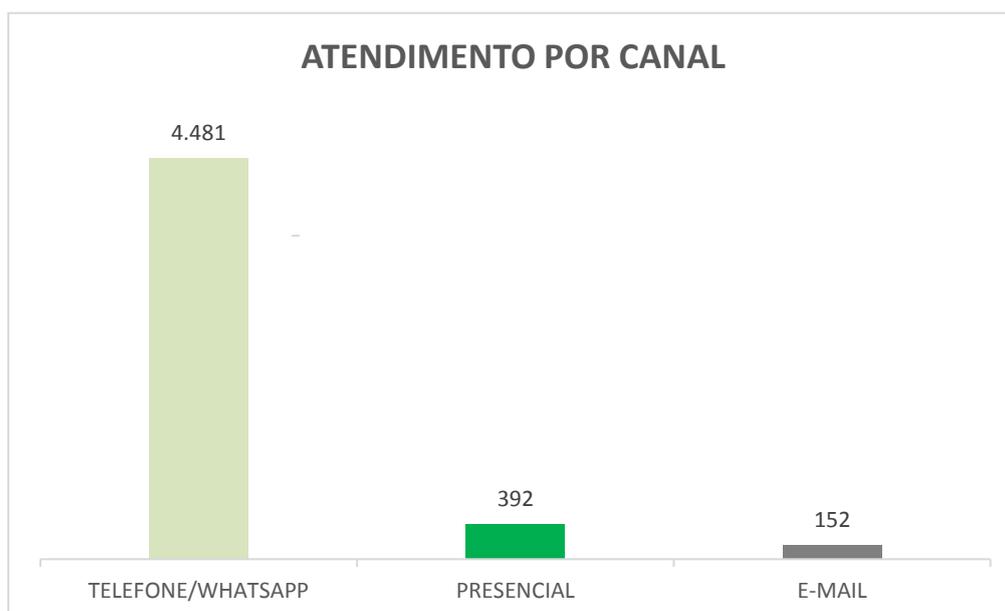
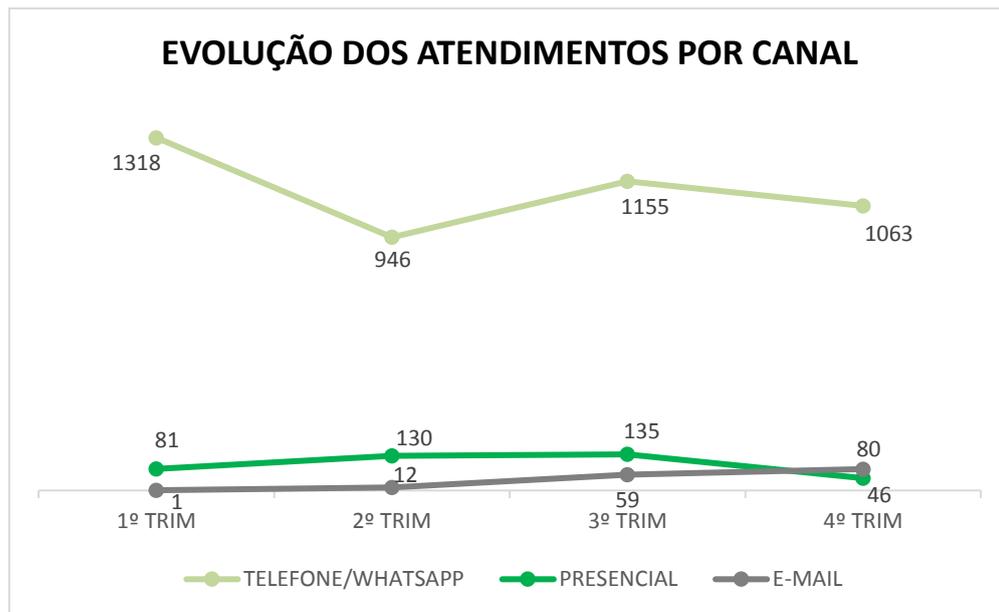
ATENDIMENTOS DENTRO E FORA DO PRAZO

100% NO PRAZO

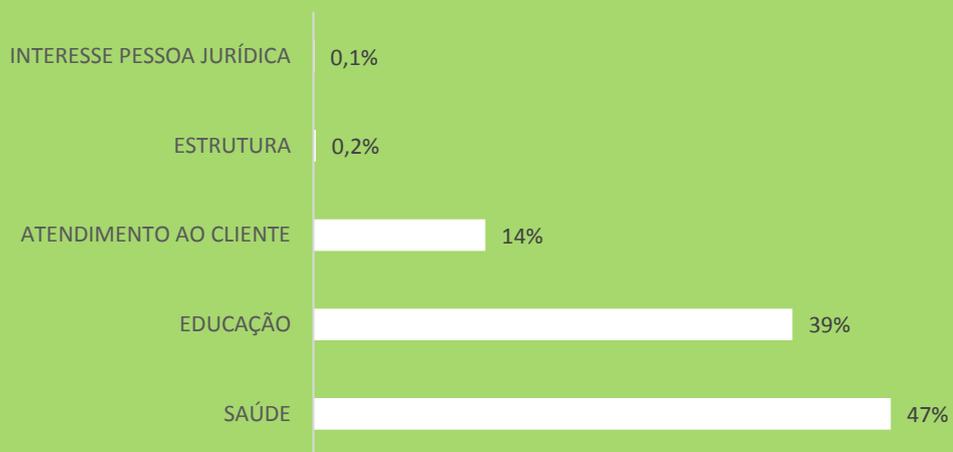


■ NO PRAZO ■ FORA DO PRAZO

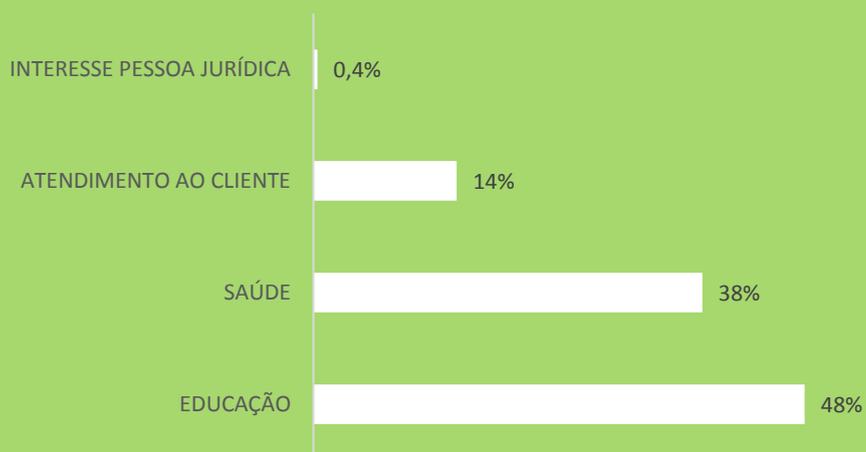
Em 2021, o SESI/RS, em suas unidades operacionais, realizou 5.025 atendimentos, conforme dados abaixo:



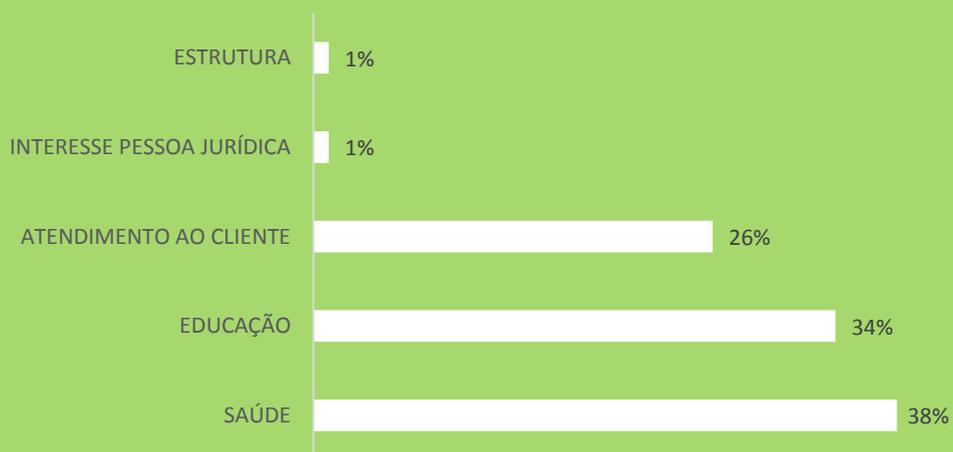
TELEFONE - ATENDIMENTOS POR ASSUNTO



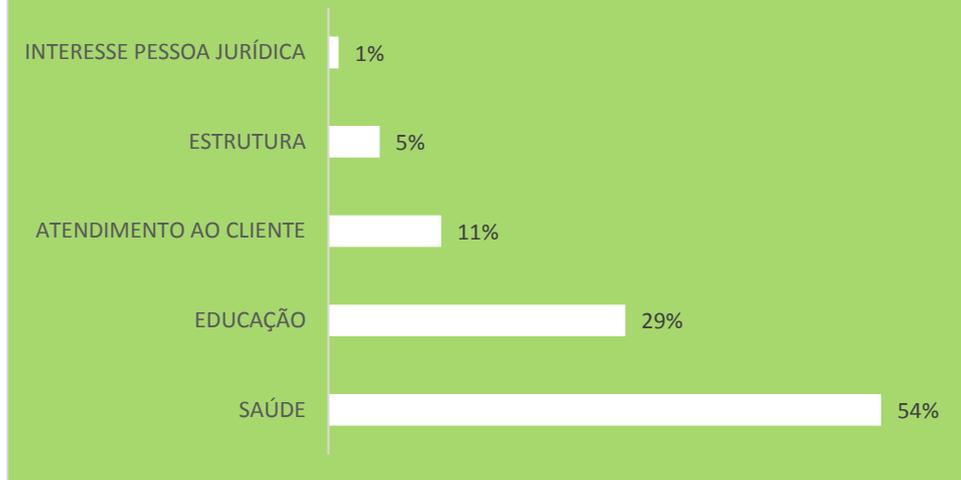
WHATSAPP - ATENDIMENTOS POR ASSUNTO



PRESENCIAL - ATENDIMENTOS POR ASSUNTO



E-MAIL - ATENDIMENTOS POR ASSUNTO



ATENDIMENTOS DENTRO E FORA DO PRAZO

